

## **Continuation Coverage Invoices**

Notices/Letters

**Elected Plans** Invoices

Make a Payment My Documents My Profile

Guides & Tutorials

## Invoices

You may set up your invoices to be received either by email or US Mail.

Click on "Invoices" in the left menu bar within the isolved Benefit Services Online Portal.

D PAPERLESS				
ou can choose from two delive	ry methods to receive your I	monthly Continuation Co	verage Invoices.	
1. US Mail				
2. Email - your monthly Contin	uation Coverage Invoice(s)	will be sent via email as	an attachment."	
ou will have access to downloa	d all of your monthly Contin	uation Coverage Invoice	s) via the COBRA Employee s	ite under Invoices Sent.
O US Mail				
Email - your monthly Continuat	ion Coverage Invoice(s) will be s	sent via email as an attachm	ent.	

Here you have the option to choose between US Mail or email for your invoices.

	welcome to the Continuation Cov
	Contact Us
	Announcements
Γ	Participants
٦	Notices/Letters
	Notices/Letters Elected Plans

\*Note: You must first confirm your email address with isolved Benefit Services before you can set up to receive invoices via email. You can do that under "Participants" and click on "Confirm".

			JOHN J DOE		
Event Date:	07/18/2022	Event Type:	Involuntary Termination of Employment	Received:	07/25/2022
Relationship:	Employee	DOB:	09/16/1960	Gender:	FEMALE
Address:	4651 SW ALPHA ST PORT	City, State, Zip:	CAPSHAW WA 72838	Email:	jdoe@test.com <u>Confirm</u>
-					- ·

You will receive an email to confirm that we have the correct email address listed for you.

	S <u>u</u> bject	isolved Benefit Services. Email address confirmation.				
Dear JOHN DOE,						
You have requeste	You have requested email address confirmation, please open confirmation link in browser:					
Email: <u>idoe@test.com</u>						
Confirmation: https://data=YzEyNDE2NDctMDFIYS00YTAyLWI4NmQtNmE4NjRmZjExOTA4fGpoYW5zaGF3QGlzb2x2ZWR=						
If you have any guestions please contact isolved Benefit Services Support Team by email QBmail@isolvedhcm.com.						

When you click on the confirmation link, it will open a browser window with a statement that your email address has been confirmed successfully with isolved Benefit Services.

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## **Continuation Coverage Invoices**

When your invoices begin arriving to you via email, they will come as attachments – subject line will be: isolved Benefit Services Continuation Coverage Invoice.

You may view your invoices from within the Online Portal by selecting "Invoices" from the left menu and then clicking **Download** next to the invoice you would like to view.

Message 🔁 Invoice (front	page).pdf (57 KB) 🔁 Invoice (back page).pdf (42 KB)
all covered family members foll	overage Invoice. This invoice includes important information about paying continuation coverage premiums. It is important that ow the payment requirements in order to maintain plan coverage. This invoice is provided as a courtesy to you; invoices are no nsibility to pay premiums even if you do not receive an invoice.
period, called a determination p	billing you are incorrect, please contact Infinisource immediately. COBRA premiums may be increased only once in a 12-month eriod. Your COBRA premiums may also change at other times of the year for these reasons: the plan was previously charging permitted by law; you changed the number of covered family members; or your maximum coverage period has been extended curity Disability Award.

## Invoices Sent: 4

Invoice Date	Invoice No	Payor	Download
2/6/2023	DOEJ75A5	JOHN J DOE	Download
1/27/2023	DOEJ8A10	JOHN J DOE	Download
9/16/2022	TIMMC3523	JOHN J DOE	Download
8/17/2022	TIMMCF68D	JOHN J DOE	Download

Please note: If recurring payments are being set up please note an invoice will no longer be sent via mail or email, but they can be viewed online under the invoices tab.

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