

Daily Status Change Report

Explanation: The isolved Benefit Services COBRA Administration System ages COBRA Participant records nightly. After any change in COBRA status, this report will be generated on the following business day. **This report reflects changes in COBRA coverage that require immediate action.**

Timing: As often as daily, as changes occur

Delivery: Secure Download Center



Employer Daily Status Report

For Activity Occurring: 1/1/2021 to 1/1/2021
 Account: ABC Test Company [010TEST]
 Produced: January 4, 2021

The cover page will list the date(s) on which Infinisource aged the activity shown within the report.

SAMPLE CONTACT
 ABC TEST COMPANY
 15 MAIN STREET
 COLDWATER, MI 49036

Fax:

Report Explanation

Immediate Attention Required:

This report alerts you of the People On COBRA, people who have elected, and people who have made their initial payment processed on your behalf by isolved Benefit Services. It will reflect people need to be reinstated to the plan, people who have changed coverage types or status, as well as all Continuees who have terminated due to non-payment (their grace periods have expired).

When you receive this report it is your responsibility to alert the appropriate individuals, department, client or carrier of all changes noted.

This is considered a written request to provide COBRA coverage to those listed on this report. According to the Technical and Miscellaneous Revenue Act of 1988 (TAMRA), carriers and their pa

can be enjoined as liable parties if they cover active employees and receive a written request for COBRA coverage and fail to provide that coverage.

If you have any questions regarding this report, please contact your Customer Response Specialist immediately at 866-320-3040.

Definitions will help you understand the change(s) that should be made to the coverage.

Definitions:

- New Continuees** - People who have made their Initial coverage payment within the date range of this report.
- Removals** - People who lost coverage due to changing plans, non-payment, removal, or COBRA expiration during the date range of this report.
- Reinstatements** - People who lost coverage but have been reinstated into plans during the date range of this report.
- Plan Changes** - People who have changed plans during the date range of this report.
- Take overs** - People who have been reported as being Active on COBRA prior to isolved Benefit Services becoming COBRA Admin.
- Extension** - People who have met criteria to receive an extension of COBRA time frames.
- Invalid Payments** - People who we reported as having made their Initial coverage payment, but that payment has since become Invalid due to NSF, refund request or other circumstances. These individuals need to be removed from coverage until (or if) they have made another valid payment.

Employer Daily Status Report
For Activity Occurring: 10/07/2020 to 10/07/2020
Account: ABC SAMPLE COMPANY



Carrier: AETNA **Group No:**

Definitions:

- New Continueses** - People who have made their initial coverage payment within the date range of this report.
- Removals** - People who lost coverage due to changing plans, non-payment, removal, or COBRA expiration during the date range of this report.
- Reinstatements** - People who lost coverage but have been reinstated into plans during the date range of this report.
- Plan Changes** - People who have changed plans during the date range of this report.
- Take overs** - People who have been reported as being Active on COBRA prior to Infnisource becoming COBRA Admin.
- Extension** - People who have met criteria to receive an extension of COBRA time frames.
- Invalid Payments** - People who we reported as having made their initial coverage payment, but that payment has since become invalid due to NBF, refund request or other circumstances. These individuals need to be removed from coverage until (or if) they have made another valid payment.

Infnisource reports New Continueses only at the time of the initial payment. This report represents a request to reinstate the COBRA participant(s) listed below and to keep coverage active until such time that Infnisource reports the participant(s) as a 'Removal'. If you require updated paid through dates, please contact Infnisource to request the Participant Status Report, which will provide updated paid through dates on a monthly basis.

New Continueses

EMPLOYEE, JANE SSN: XXX-XX-5555 DOB:11/11/1955
EMPLOYEE, JANE
SSN: XXX-XX-5555 DOB: 11/11/1955 Relationship: Employee Type: Beneficiary Event: Employee's Reduction of Hours
10 MICHIGAN AVE
JUPITER FL 33477 USA
[AETNA][MEDICAL PPO][EE ONLY] Event Date: 5/27/2020 Initial Payment: 10/7/2020
Loss of Coverage: 5/27/2020 Paid Thru: 11/30/2020
Elected: 8/3/2020 Expires: 11/27/2021

[AETNA][MEDICAL PPO][EE ONLY] Event Date: 5/27/2020 Initial Payment: 10/7/2020
Loss of Coverage: 5/27/2020 Paid Thru: 11/30/2020
Elected: 5/27/2020 Expires: 11/27/2021

New Continueses

EMPLOYEE, JANE SSN: XXX-XX-5555 DOB:11/11/1955
EMPLOYEE, JANE
SSN: XXX-XX-5555 DOB: 11/11/1955 Relationship: Employee Type: Beneficiary Event: Employee's Reduction of Hours
10 MICHIGAN AVE
JUPITER FL 33477 USA
[AETNA][MEDICAL PPO][EE ONLY] Event Date: 5/27/2020 Initial Payment: 10/7/2020
Loss of Coverage: 5/27/2020 Paid Thru: 11/30/2020
Elected: 8/3/2020 Expires: 11/27/2021

[AETNA][MEDICAL PPO][EE ONLY] Event Date: 5/27/2020 Initial Payment: 10/7/2020
Loss of Coverage: 5/27/2020 Paid Thru: 11/30/2020
Elected: 5/27/2020 Expires: 11/27/2021

There will be a separate section for each carrier.

New Continueses are new COBRA Participants who have made a valid election and payment for at least one coverage period. **Coverage needs to be reinstated.**

Event Date:	The 18-, 29- or 36-month COBRA period is measured from this date.
Loss of Coverage:	This was the last day of coverage as an active participant. COBRA coverage begins on the day after the Loss of Coverage.
Elected:	This is the date on which the election was postmarked.
Initial Payment:	This is the date on which the initial payment was postmarked.
Paid Thru:	This is the participant's current paid-through date.
Expires:	This is the end of the maximum COBRA coverage period.

Removals

JONES, WILLIAM SSN: XXX-XX-2369 Employee #:124 DOB:12/5/1970

JONES, WILLIAM

SSN: XXX-XX-2369 DOB: 12/5/1970 Relationship: Employee Type: Beneficiary Event: Employee's Layoff

5854 THERE ST
COLDWATER MI 49036 USA

[GUARDIAN][VISION][SINGLE]

Reason: Non Payment
Event Date: 10/18/2019
Loss of Coverage: 10/31/2019
Take Over: 12/1/2019

Initial Payment: 12/19/2019
Paid Thru: 12/31/2019
Payment Due: 1/1/2020

Removals are individuals whose COBRA has ended; coverage needs to be terminated, usually retroactively.

Reason:	The reason for termination of COBRA is listed here.
Event Date:	The 18-, 29- or 36-month COBRA period is measured from this date.
Loss of Coverage:	This was the last day of coverage as an active participant. COBRA coverage begins on the day after the Loss of Coverage.
Take Over:	If applicable, the date on which Infinisource took over the participant (typically for new clients).
Initial Payment:	This is the date on which the initial payment was postmarked.
Paid Thru:	This is the participant's paid-through date and the date on which COBRA coverage ended.
Payment Due:	For Nonpayment, this is the due date of the missed payment.

Other Categories

Less frequently, the Daily Status Change Report may also include:

Reinstatements:	These are individuals previously reported as Removals. Based on more current information, COBRA coverage must be reinstated and continued.
Plan Changes:	When participants select new plans or coverage levels, these changes will be reported to you.
Take Overs:	These are typically COBRA participants taken over by isolved Benefit Services for new clients.
Extensions:	When the 18-month coverage period is extended to 29 or 36 months, the new maximum coverage period will be reported to you.

isolved Benefit Services has COBRA experts to help you understand your COBRA administration reports.

You can call **866-320-3040** or via email at crmail@isolvdhcm.com

Monday through Thursday 8 a.m. to 8 p.m. (ET) and Friday 8 a.m. to 6 p.m. (ET).